

## ***Department of Health (HC0)***

### **Program 1:   Addiction Prevention and Recovery Administration**

*Manager(s):*   Tori Whitney, Senior Deputy Director

*Supervisor(s):* Dr. Carlos Cano, Interim Director

#### **Program Result:**   *Below Expectations*

The Department of Health did not meet the targets for the two key result measures in the Addiction Prevention and Recovery Administration. Overall, the agency fell below expectations.

Measure 1.1:   Percent change in substance abuse treatment admissions

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	3	5	5	10
Actual	5697	3	-	-14.46	-

Note: FY 2004 baseline figure of 5,697 is baseline. Calculation requires an unduplicated count. (5/2/06)

Measure 1.2:   Percent increase in number of youth receiving substance abuse treatment

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	10	10	15	16
Actual	N/A	18	20	10.95	-

Note: New measure for FY 2007, although agency has supplied historic data. FY 2002 baseline of 8,500. (5/2/06)

### **Program 2:   Health Emergency Preparedness and Response Administration**

*Manager(s):*   Beverly Pritchett, Senior Deputy Director

*Supervisor(s):* Dr. Carlos Cano, Interim Director

#### **Program Result:**   *Met Expectations*

The Department of Health met two targets and didn't meet two targets for the four key result measures in the Emergency Health and Medical Services program. Overall, the agency met expectations.

Measure 2.1:   Percent of basic life support ambulances that pass inspection

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	80	85	90	100	100
Actual	N/A	100	100	100	-

Measure 2.2:   Percent of advanced life support ambulances that pass inspection

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	80	85	90	100	100
Actual	N/A	100	100	100	-

Measure 2.3:   Percent of healthcare providers trained in emergency response

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	60	75	80	100	100
Actual	N/A	75	36	85.2	-

Measure 2.4:	Percent of institutions with updated bio-terrorism plans				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	90	90	90	100	100
Actual	90	N/A	100	92.31	-

**Program 3: HIV/AIDS Administration**

*Manager(s):* Dr. Shannon Hader, Senior Deputy Director

*Supervisor(s):* Dr. Carlos Cano, Interim Director

**Program Result:** *No Rating*

Measure 3.1:	Percent increase in the number HIV positive individuals identified through counseling and testing (by programs funded through the HIV/AIDS Administration and the CDC)				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	2.5	2.5	2.5	3.5	6
Actual	N/A	N/A	49.7	0.5*	-

Note: HIV/AIDS Administration counseling and testing database and HIV case reporting systems are transitioning to new data collection systems and adjustments in indicators to account for delays in reporting and transition activities may be necessary.

\*Reporting Source is HAA case surveillance database(s).

Measure 3.2:	Percent increase in number of newly diagnosed HIV/AIDS cases as a result of active case findings				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	0.5	0.5	1	N/A
Actual	N/A	-13.1	10.4	-16.8*	-

Note: New measure in FY 2005. HIV/AIDS surveillance numbers for 2007 do not reflect delays in reporting.

\*Reporting Source: HAA case surveillance database(s).

Measure 3.3: Percent increase in number of HIV positive individuals who receive Housing Assistance services (e.g. rental subsidy, purchasing subsidy, multiple families dwelling, etc.) through the HOPWA grant

		<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	2.5	3	3.5	2.5
	Actual	N/A	2.8	15	21.3*	-

Note: New measure in FY 2005. The FY 2005-2007 targets were erroneously published as 25%, 30% and 35% instead of 2.5%, 3.0% and 3.5% (11/16/05). The increase for FY 2007 is an increase in the services provided and is not an unduplicated count of clients served but rather total housing assistance services provided.

\*Reporting Source: CARE Act data Report (CADR), US DHHS Health Resources and Services Administration.

Measure 3.4:	Percent of HIV tests in non-traditional venues				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	N/A	20
Actual	N/A	N/A	-	.07*	-

Note: New measure for FY 2007. HIV/AIDS Administration counseling and testing database and HIV case reporting systems are transitioning to new data collection systems and adjustments in indicators to account for delays in reporting and transition activities may be necessary.

\* Reporting Source: HAA Routine Screening database

Measure 3.5:	Percent of HIV tests in STD clinic	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	N/A	N/A	N/A	5
	Actual	N/A	N/A	-	7.12	-

Note: New measure for FY 2007.

\*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.6:	Percent of HIV tests in TB clinic	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	N/A	N/A	N/A	20
	Actual	N/A	N/A	-	0.07	-

Note: New measure for FY 2007.

\*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.7:	Percent of HIV test and counseling and referral services to Latino clients	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	N/A	N/A	N/A	8
	Actual	N/A	N/A	-	6.98	-

Note: New measure for FY 2007.

\*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.8:	Percent of HIV counseling and testing and referral services (TRS) to inmates	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	N/A	N/A	N/A	5
	Actual	N/A	N/A	-	33.54	-

Note: New measure for FY 2007.

\*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.9:	Percent of HIV counseling and testing and referral services to clients defined as high risk groups	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	N/A	N/A	N/A	N/A	N/A
	Actual	N/A	N/A	-	79.32	-

Note: New measure for FY 2007. Targets to be established. Included in this the high risk clients category are those reported the following risk factors: Heterosexual Men, Men who have Sex with other Men (MSM), Intravenous Drug Use (IDU), or MSM/IDU.

\*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

**Program 4: Health Regulation and Licensing Administration***Manager(s):* Dr. Feseha Woldu, Senior Deputy Director*Supervisor(s):* Dr. Carlos Cano, Interim Director**Program Result:** *Needs Improvement*

Measure 4.1: Number of premises abated for rodent activity

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	3225	3225	3225	3225
Actual	N/A	3417	3388	390	-

Measure 4.2: Percent of facilities licensed within 90 days of license expiration

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	50	50
Actual	N/A	N/A	-	98.8	-

Note: New measure for FY 2007.

Measure 4.3: Percent of complaints received by Health Regulation responded to within 48 hours

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	100	100	100	100
Actual	N/A	100	60	64.17	-

**Program 5: Medical Assistance Administration***Manager(s):* Robert Maruca, Senior Deputy Director*Supervisor(s):* Dr. Carlos Cano, Interim Director**Program Result:** *No Rating*

Measure 5.1: Percent of targeted population involved in a disease management program to improve health indicators

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	4	2	4	4	4
Actual	9.19	2	3	-	-

Note: Measure formerly appeared as measure 6.2 in FY 2005 March budget. Targets revised to one percent per quarter (four percent annually) at the request of the agency (5/2004).

DOH FY 2005 report indicates target was 2% compared to 4% published in FY 2006 budget.

Measure 5.2: Percent increase on fee-for-service Health Check participation rate

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	3	3	3	3	3
Actual	20	1.9	-	-100	-

Note: Measure formerly appeared as measure 6.3 in FY 2005 March budget. Target changed to three percent per year at the request of the agency (5/2004).

Measure 5.3: Percent increase in Health Check participation ratios for managed care plans

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	75	75	75	75	75
Actual	80	77	-	-100	-

Note: Measure formerly appeared as measure 6.4 in FY 2005 March budget.

Measure 5.4:	Percent change in the number of persons enrolled in the home and community-based elderly and physical disabilities waiver				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	40	40	50	50	10
Actual	N/A	55	54	71.21	-

Measure 5.5:	Percent of individuals diverted from institutional care to home and community based settings as a result of waiver enrollments (elderly and disabled waiver)				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	5	5	7	7	7
Actual	N/A	7.5	4	-	-

**Program 6: Community Health Administration (corresponds to the previous Maternal and Primary Care Administration)**

*Manager(s):* Sandra Robinson, Acting Senior Deputy Director

*Supervisor(s):* Dr. Carlos Cano, Interim Director

**Program Result:** *No Rating*

Measure 6.1:	Percent decrease in the infant mortality rate				
	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	N/A	N/A
Actual	N/A	N/A	-	-	-

Note: New measure for FY 2007. Targets to be established.

Measure 6.2: Percent of live births where the women entered prenatal care during the first trimester of pregnancy

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	78	78	78	N/A
Actual	N/A	78	42	77	-

Note: Measure formerly worded, "Percent of case managed women in Wards 5, 6, 7 and 8 who entered prenatal care in the first trimester of pregnancy" (5/10/06)

Measure 6.3: Percent of students receiving health services through the school nurse program

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	80	80	80	80	N/A
Actual	N/A	80	66	71.32	-

Measure 6.4: Percent of WIC and CSFP-eligible residents participating in nutrition intervention and education sessions

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	95	95	95	N/A
Actual	N/A	N/A	-	77.62	-

Measure 6.5: Percent of children between the ages of six months and six years screened for elevated lead levels

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	N/A	N/A
Actual	N/A	N/A	-	1.84	-

Note: New measure for FY 2007. Baseline to be established during FY 2007 to set FY 2008 target.

**Program 7: Center for Policy, Planning and Epidemiology**  
**Manager(s):** Dr. John Davies-Cole, Acting Senior Deputy Director  
**Supervisor(s):** Dr. Carlos Cano, Interim Director

**Program Result:** *Exceeded Expectations*  
DOH exceeded expectations for the Policy, Planning and Research Program.

Measure 7.1: Percent of birth and death certificates issued to walk in customers within 30 minutes

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	90	90	90	95
Actual	N/A	90	90	93	-

Note: New measure in FY 2005.

Measure 7.2: Percent of vital record actions completed

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	99.8	-

Note: New measure for FY 2007.

Measure 7.3: Percent of health data requests filled

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	99	99
Actual	N/A	N/A	-	100	-

Note: New measure for FY 2007.

Measure 7.4: Percent of health information customers requesting service that are served

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	98	-

Note: New measure for FY 2007.

Measure 7.5: Percent of CON's applications processed

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	100	-

Note: New measure for FY 2007.

**Program 8: Agency Management**  
**Manager(s):** JoEllen Gray, HR Program Service Officer; Tammie Robinson, Agency Fiscal Officer  
**Supervisor(s):** Dr. Carlos Cano, Interim Director

**Program Result:** *No Rating*  
The Department of Health has reported no FY 2007 performance data.

Measure 8.1: Percent of the Mayor's Customer Service Standards Met

	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
Target	N/A	63	63	63	63
Actual	N/A	22.6	28.6	-	-

Measure 8.2:	Percent of Key Result Measures Achieved					
		<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	70	70	70	70	70
	Actual	68.75	N/A	71	-	-

Measure 8.3:	Percent increase in the amount of grant funds from federal and private sources					
		<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>
	Target	5	5	5	5	5
	Actual	N/A	5.29	-	-	-

Note: This measure formerly appeared as KRM 8.6 in the Health Promotion program.